Privacy Policy

Qwili proprietary Limited ("**us**", "**we**", or "**our**"), a private company incorporated in terms of the laws of the Republic of South Africa with registration number: 2020/249724/07, operates Qwili ("**App"**). This privacy policy informs the user of the App of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the App.

By making use of the App in its entirety or partially as the case maybe, you agree to be bound by terms of this privacy policy.

Types of Personal Information collected

By making use of the App certain Personal Information may be collected automatically or may be freely provided by the user of the App. Unless specified otherwise all Personal Information requested is mandatory and failure to provide such Personal Information may make it impossible for the App to function properly. In cases where the Personal Information expressly states that it is not mandatory the user may withhold such Personal Information without affecting the functionality of the App.

Certain unidentifiable user information will be automatically collected through the use of the App. Such unidentifiable information includes usage data, purchase history, App interactions and crash logs.

Legal basis of processing

We may process Personal Information relating to user if one of the following legal basis applies:

- The user or a competent person where the user is a child has provided us with the necessary consent to process their Personal Information for a specified purpose.
- Processing is necessary to carry out actions for the conclusion or performance of a contract to which the user is a party to.
- Processing complies with an obligation imposed by law on us.
- Processing protects a legitimate interest of the user.
- Processing is necessary for pursuing our legitimate interests or that of a third party to whom the information is supplied.

Transfer of personal information

Depending on the user's location, personal information may be transferred to a country outside their own.

Use and disclosure

We will only use personal information for the purposes for which it was collected or provided for. We will not make your personal information available to any third party unless this is necessary for the purposes for which it was collected and/or provided.

We may make use of your personal information for the purposes of administrating and improving the App, improving our services or communicating with you. The personal information may be shared with operators to the extent necessary for them to administer and improve the App on our behalf.

App analytics

The App will collect the IP address used by the user to access the App. The information on IP addresses is aggregated to measure information such as the number of visits, browser type, browser version, the time and date of the users visit the average time spent on certain applications downloaded and/or stored on the user's device. We make use of a third-party programme (Google Analytics) to analyse the information on the IP addresses.

Use of cookies

We make use of cookies on the App where they are required for a particular feature to work. We make use of tracking cookies to track and analyse third party application usage on your device. The cookies do not collect any personal information about the user.

Users right to access and correct personal information

We will provide users with access to any personal information that we hold in regard to the user. The user may request that we correct its personal information. To request access to your personal information or to correct your personal information please contact us on the contact details provided herein.

Amendments to this privacy policy

We reserve the right to update or modify our privacy policy at any time and will be effective immediately after being posted on the App. The users continued use of the App following any modifications to the privacy policy will constitute an acknowledgment of the modifications and your consent to abide and be bound by the modified privacy policy.

Contact us

If you have any question about this privacy policy, please contact us on:

Telephone: 065 868 1277

Email: thandwe@qwili.africa